



MEDISAPIEN™

INTELLIGENT MEDICAL COMMUNICATION

Appointment Reminder Service

Sample Message

“ Hello, this is Dr. Smith’s office, calling to remind Harry that your pre-operation consultation is scheduled for 10 o’clock a.m. on Tuesday, May 15. If you need to cancel or reschedule your appointment, kindly let us know 24 hours in advance.

Please listen to the following four options and indicate your response.

Press 1 to confirm your appointment.

Press 2 to cancel your appointment.

Press 3 to request a callback to reschedule.

Press 4 to listen to this message again.

To reach Dr. Smith’s office during business hours, please call 555-555-1212. ”

Use **MEDISAPIEN** for:

- ✓ New Appointments
- ✓ Appointment Reminders
- ✓ Patient Followup
- ✓ Pre-operation evaluation scheduling
- ✓ Any customized messaging

\$.20 per connected call.
No contract required.

Our Guarantee

Try **MEDISAPIEN** for 30 days, and receive your money back if you are not completely satisfied.

ZYDoc
medical transcription

To get started,
just call **800-546-5633**
or enroll online at www.medisapien.com



ZYDoc
medical transcription



Why Use MEDISAPIEN™ Appointment Reminder Service for Your Practice?

- ✓ Fast, easy, secure
- ✓ Frees staff for other important tasks
- ✓ Patients appreciate the personalized calls
- ✓ Cuts your no-show rate
- ✓ Multiple languages
- ✓ Multiple message scripts
- ✓ At-a-glance web-based call response tracking
- ✓ HIPAA-compliant
- ✓ 1-month money-back guarantee



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Appointment Reminder is as easy as

1 2 3

- Upload your patient schedule with our automated web application.
- We call your patients with your reminder message.
Patients press touchtone phone keys to indicate response.
Staff time = 0 minutes.
Patient time = 1 minute or less.
- Track call responses on the Web with secure log-in.



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Award-Winning e-Transcription Performance

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MEDISAPIEN™ is an **Appointment Reminder Service** from ZyDoc Medical Transcription, the premier U.S.-based e-transcription provider for all medical specialties.

MEDISAPIEN automates your reminder phone calls to your patients, increasing your efficiency by reducing your no-show rate. Patients appreciate the personalized calls and your office staff is free to handle other critical tasks.

ZyDoc™ is known for its excellent, user friendly web-based platform. MEDISAPIEN utilizes the same ZyDoc state-of-the-art technology to make our Appointment Reminder System easy to use, HIPAA-compliant, and trackable.

Simply upload your patient file and select your message content. MEDISAPIEN makes the calls. At any time, your secure web log-in allows you to see the status of each patient's response so that you can adjust your appointment schedule immediately.